

Gap Analysis for Capacity Building of Urban Local Bodies (ULBs)

ULB Name:

ULB Code:

Date of Analysis:

S. No	Area/Parameter	Gap Identified	Root Cause	Responsible Entity	Timeline	Resources Required
1	Knowledge about Solid Waste Management (SWM) Implementation					
2	Door-to-Door Waste Collection Efficiency					
3	Knowledge gaps in Source Segregation at Household & Commercial Level					
4	Public & Community Toilets Maintenance (ODF++ Compliance)					
5	Social Media leveraging					
6	Capacity Building of Sanitation Workers/SEPs/SSWs					
7	Knowledge about IEC (Information, Education & Communication) & BCC of the staff					
8	Capacity Building on SWM & PWM Rules					
9	Adherence to SBM-U 2.0 Guidelines					
10	Capacity Building in collection of User Charges and resource mobilization from waste management					

S. No	Area/Parameter	Gap Identified	Root Cause	Responsible Entity	Timeline	Resources Required
11	Capacity building on digital tools & monitoring mechanism (vehicle tracking, GIS mapping)					
12	Capacity building on behavioral change skills					
13	Capacity building on Swachh Survekshan (Parameters, Documentation, Assessment)					
14	Capacity building on attaining ODF (ODF+ & ODF++) and GFC certifications -Parameters, Documentation, Assessment etc					
15	Capacity Building on Feedback and grievance redressal mechanisms					